

### HOW WILL I RECEIVE MY TICKETS WHICH I PURCHASED ONLINE?

 You will receive an email with info about how to pick up your ticket on one of the Sundays before the event. If you do not get to the church to pick up your ticket, you can get it on the night of the event at the table near the Ticket Window.

#### WHAT HAPPENS IF IT RAINS?

 If it is raining, we will still have the event. In the case of lightning or strong storms, we will have to cancel the event and no refund will be given.

## WHAT IS YOUR REFUND POLICY ON SUMMER KICKOFF TICKETS?

All tickets are non-refundable.

## WHAT DO I DO IF I LOSE MY TICKETS AFTER I RECEIVE THEM?

 There will be a table on the night of the event near the Ticket Windows until 7:30p where you can pick up tickets purchased online or get lost tickets replaced.

## I DID NOT BUYTICKETS IN ADVANCE. CAN I GET THEM THE NIGHT OF?

 If the event is not sold out, tickets will be available for purchase from the Typhoon Texas ticket office on the night of the event.

### I HAVE A SEASON PASS TO TYPHOON TEXAS, CAN I JUST USE THAT?

 Unfortunately, no. Since this is a private event, Typhoon Texas does not allow for season passes to be used.

# CAN I DROP MY SON OR DAUGHTER OFF WITHOUT BEING THERE WITH THEM?

 No. Kids of all ages must have adult supervision to attend the event! If you are a parent or guardian and are not able to attend, please make arrangements for your children to come with an adult who can take on that responsibility.

### WHAT KIND OF SWIMSUIT CAN WE WEAR?

 This is a family event and we want to make sure we are appropriate in all things. For girls, we ask for a modest one-piece swimsuit. Tankinis are fine as long as tummies are covered. For boys, a one-piece is also recommended, but no competition speedos, please.

#### DO I HAVE TO STAY UNTIL 9P?

 Nope. You can arrive as early as 6p and leave as early as you like.

#### HOW DO I GET MY SOUVENIR CUP ON THE NIGHT OF THE EVENT?

 Each family will be able to pick up one cup on May 5, 12, 19, and 26 when they pickup their ticket.
 WHILE SUPPLIES LAST

### WILL LOCKERS BE AVAILABLE TO RENT

 Yes, \$10 for small lockers and \$20 for large lockers.

#### AM I PERMITTED TO BRING MY OWN FOOD OR BEVERAGE INTO THE PARK?

- For everyone's safety, guests are not permitted to bring coolers or outside food or beverages into Typhoon Texas with the exception of one factory sealed bottle of water per person.
- Guests may bring personal food into the park, to the extent that they are medically necessary (e.g. for diabetics, baby formula, gluten-free foods, etc).

### WILL FOOD BE AVAILABLE FOR PURCHASE IN THE PARK?

 Yes, there will be a variety of meal and snack options available for additional purchase.

### WILL ALCOHOL BE AVAILABLE FOR PURCHASE?

 No, we have asked Typhoon Texas to keep this event as family-friendly as possible for us!

# WILL THE AREA RESERVED FOR PRESCHOOLERS BE OPEN AND LIT THE ENTIRE TIME?

 Yes, this area is well lit and will be open for your preschooler to play the entire time we are in the park.

# WILL THERE BE ENOUGH TIME IN A THREE-HOUR EVENT TO DO A LOT OF ATTRACTIONS?

 Yes, we have reserved the entire park and limited the number of tickets we are selling to reduce the lines and give you a much more enjoyable experience.

#### WHERE DO I GO IF MY CHILD IS LOST?

 Children are expected to be in the watch and care of their guardians, but in the event that a child gets lost; staff members will direct them towards the General Store where you will find them.

Text SPLASH to 44322 to register

More information at HOUSTONSFIRST.ORG

(Search "SUMMER KICKOFF")



